

Language awareness training

WEA Adult Learning
Within Reach



Language awareness training

Language Awareness Training for Frontline Staff” is an online course which has attracted staff from health, local government, social enterprise and third sectors. The course has proven very effective in helping participants understand the range of ESOL needs service users might have and to find out about the range of ESOL provision and providers service users could be directed towards for support with their language skills.

Learners: Staff who are the first point of contact for service users & customers who don't speak English

Duration: 2 weeks (10 hours)

Tailored workplace learning: To discuss how this course could be tailored for your members or employer's needs and to get a quote for course delivery, please contact Shazia Shahid via email sshahid@wea.org.uk or Ray McCowan R.McCowan@wea.org.uk Or Call **0131 226 3456**.

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The WEA is a charity registered in England and Wales (no. 1112775) and in Scotland (no. SC039239).